

SREE SIDDAGANGA FIRST GRADE COLLEGE OF
ARTS & COMMERCE, NELAMANGALA-562123

Grievance & Redressal Cell

Sree Siddaganga First Grade College of Arts & Commerce has constituted a mechanism for redressal of Grievance related to Administrative academic & discrimination etc.

Principal is the chair person & committee includes convenor, NAAC Co-ordinator, Office Superintendent & NSS officer.

Objectives of Grievance & Redressal Cell

- To look in to the complaint lodged by any students and judge its merits.
- To Provide Students an opportunity to express the academic & administrative problems.
- To encourage students to express their Grievance freely & frankly without any fear

In 2017 Redressal Cell was reconstituted under the chairmanship of principal Dr. M S Shivaprakash after the retirement of Principal Dr. H P Veerabhadraswamy became a chairperson. At present Dr. K N Amarendra is a chairperson.

Frequently meeting will be held, suggestion boxes are installed near college office & department of Physical education. Letters will be collected & read in meeting, discussed, problem will be solved .



PRINCIPAL
Sree Siddaganga First Grade
College of Arts & Commerce
Nelamangala-562 123

Procedure for Solving Grievance

The Convener after verifying the fact, discussed the matter with chairperson & members & solved the problems. While solving the complaint the committee will be impartial. In 2020-21 lock down due to pandemic covid-19 lead to closure of college & our college adopted online mode of teaching at that situation we are not receive any Grievances.

Grievances Solved in 2018 to 2023

Sl. No	Date	Grievances	Solution
1	15.02.2018	Cleanlines issues	Solved
2	03.09.2018	Provide ceiling fans	Provided
3	22.10.2018	Drinking Water	Provided
4	12.09.2019	Remove faulty things	Removed
5	04.02.2020	Toilet Repair work	Solved
6	13.09.2021	Examination Problem	Solved
7	03.12.2021	Provide Dustbin in Waiting room	Provided
8	23.01.2022	Maintain Sufficient Sanitary pad	Maintained
9	07.11.2022	Conduct "Job Mela"	Decided to Conduct
10	29.12.2022	Graduation Day	Conducted on 28.06.2023
11	03.05.2023	Competitive Training Programme	Conducted in 27.05.2023 & 03.06.2023
12	14.06.2023	Entrepreneurship Day	Conducted in 03.08.2023
13	07.07.2023	Installation of Napkin Destroyer Machine	Will be installed in upcoming days
14	05.10.2023	Adoption of E-Lib system	Adopted

KL S. G.


PRINCIPAL
Bree Siddaganga First Grade
College of Arts & Commerce
Molampalli-592 128

24/11/2023

To
Principal
Sree Siddaganga first
Grade college
Nelamangala.

Sub: Request to give more
Glasses in the place of drinking water

Respected Sir:

We are the students of your college
we want more glasses in the place of
drinking water. Because at the time of
lunch hour all the students assembled
same, at the time shortage of glasses.
Thanking you

Your sincerely

Navya Shree. Y.P
Soundarya. N,
Anjan Kumar.S

Achana. N
Geethanjali. R

Kavya. R

Mulki. G. R

Maya. B

Kavya

Shashikala. R

Abhishek. R.

Puneeth. M. R

Sree Siddaganga First Grade College of Arts and
Commerce Nelamangala 562123

Date:24.11.2023

Proceedings of the Grievance Cell

The Grievance received by the students on 24.11.2023, regarding arrange more glasses in the place of drinking water. Principal decided to arrange immediately.

Convener



Members

Chaithra



H.S. Prokasa


Principal
Sree Siddaganga First Grade
College of Arts & Commerce
Nelamangala-562 123

22/12/2023

TO

Principal
Bree Siddaganga first
Grade college
Melamangala.

Sub: Request to display price
list in college canteen.

Respected Sir,

We are the student of your college
make a requesting to the principal
In our college canteen they are display
prices of food, and they are charge
high price when compare to outside.
So kindly give instruction to display
price list.

Thanking you

Yours obediently

Sahana

Heerisha.

Madhu

Bindhu

Lakshmi. V.

Lavanya

19/12/2023

1 To

Principal

Sree Siddaganga
First Grade College
Nelamangala

Sub: Replace old Benches in,
class room

Respected Sir:

We are the final year Bcom
Students. We want New Benches in
~~to~~ our class room. Because all
Benches are old one, and deplorable
conditions. So kindly replace the
Benches.

Thanking you

Yours obediently

Inehara . G.L

Geethana.

Shilpashree.

Devika.

Ashish K.R

Dayhan.

Muni Krishna

Sree Siddaganga First Grade College of Arts and
Commerce Nelamangala 562123

Date:19.12.2023

Proceedings of the Grievance Cell

The Grievance received by the students on 19.12.2023, regarding replace of old benches in the class rooms.

Principal made an arrangement to replace old benches immediately and install new benches in all class rooms.

Convener



Members








Principal
Sree Siddaganga First Grade
College of Arts & Commerce
Nelamangala-562 123

4/12/2023

TO

Principal

Free Siddaganga
First Grade College
Malamangala.

Sub: prices are more in canteen
as compare to outside.

Respected Sir

We are the student of your college
we are more depend on our college
canteen for lunch, but prices are
very high as compared to outside
So, kindly discuss with canteen person
to reduce the prices.

Thanking you

Yours obediently

Nikhil. T. N.

Ameeya.

Shwetha. H. B.

Karisha

Pallavi

Shilpa

Sandhya.

Sree Siddaganga First Grade College of Arts and
Commerce Nelamangala 562123

Date:04.12.2023

Proceedings of the Grievance Cell

The Grievance received by the students on
04.12.2023, regarding high prices in canteen.

Principal gave instruction to the canteen person
to give reasonable price for the students.

Convener



Members

Chaitra



H.S. Prakash



Principal
Sree Siddaganga First Grade
College of Arts & Commerce
Nelamangala-562 123

2/12/2023

To
Principal
Sree Siddaganga first
Grade college
Delamangala.

Sub: Request to provide more
KIP Books in library.

Respected Sir:

We are the student of your college,
we are given a permission to issue
more KIP Books for us. please discuss
with librarian and issue more KIP
Books.

Thanking you

Your sincerely
Paran. N
Madhusree
Sanjane. M.
Anjali.
Teju. V.R
Sandhya
Pallavi
madhu
Meghana.

Sree Siddaganga First Grade College of Arts and
Commerce Nelamangala 562123

Date:02.12.2023

Proceedings of the Grievance Cell

The Grievance received by the students on 02.12.2023, regarding to provide more NEP Books in library. Principal discussed with librarian and decided to issue more books to the students.

Convener

K. S. G.

Members

Chaitra

N.S.

H.S. Prakash

Chaitra
Principal
Sree Siddaganga First Grade
College of Arts & Commerce
Nelamangala-562 123

Date: 03/05/2023

TO

Principal

Sree Siddaganga First
Grade College
Nelamangala

From

III Year BA & Bcom
Students

Sub: Request to conduct competitive exam training programme

Respected Sir:

We are the final year students of your college. We are going to attend the competitive exam. So kindly give us a training programme. It is very helpful for taking competitive exam.

Thanking you

Signature of the Students

- 1) Adithya. N
- 2) Kumar Swamy. NP
- 3) Nikhil. T. N
- 4) Akbar G. R.
- 5) Ranganatha G. M.
- 6) Kishor. H. S
- 7) Hemant. H

8) Madhusudan - A

9) Yogesh. B.P

10) Manjunatha. N.

11) Shrinivasa G M

12) Mahesh

13) manjunatha. P

14) Daushan. S

15) Dhavesh. M. V

16) ~~Hemant~~. B.P

Sree Siddaganga First Grade College Of
Arts And Commerce, Nelamangala

Proceedings of the Grievance cell

Dated on 08/5/2023

The grievance received by students on 3/5/2023, from III B.com and BA students regarding conducting the competitive training program. We are given assurance to conduct the program at the end of this month.

Convener




PRINCIPAL
Sree Siddaganga First Grade
College of Arts & Commerce
Nelamangala-562 128

Members

Chaitra



H.S. Prakash

To
Principal
Sree Siddaganga First
Grade College Dammargala.

Sub: Request to Implementation
of E-library system.

Respected Sir:

We are the students of your
esteemed institution are writing to
propose the implementation of E-lib
system in our college.

In today's digital world the
significance of E-library is more
valued, providing students with great
accessibility and convenience in their
academic pursuits.

Thanking you,

Yours sincerely

Mahesh

manjunatha. s

Dausan. S.

Dhauosh. m. v

Madhusudhan. A

Yogesh. B. P

Manjunatha. N

Sree Siddaganga First Grade College Of
Arts And Commerce, Nelamangala

Proceedings of the Grievance cell

Dated on 12/10/2023

The grievance received by the students on 15/10/2023, regarding adaptation of E-library system. Regarding this principal have discussed with librarian and decided to adopt E-library with the help of management.

Convener




PRINCIPAL
Sree Siddaganga First Grade
College of Arts & Commerce
Nelamangala-562 123

Members

Chaitra


H.S. Prakash

Proceedings of the Grievance Cell
Dated on 23.01.2022

The grievance received by the committee related to maintaining "Stock of sanitary pads and disposing facility".

Regarding this issue the problem has been solving by providing stock of sanitary pads and disposing facility.

S. Rajan

PRINCIPAL
Sree Siddaganga First Grade
College of Arts & Commerce
NEEMANGALA - 562 123

19.8.9. Prakash

Kemala. N
CHA

TO
Principal of
Sree Siddaganga First
Grade College of Arts &
Commerce.
Nelamangala

20th January 2022

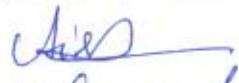
From
IInd B.com Girls
Sree Siddaganga First
Grade College of Arts and
Commerce.
Nelamangala

Respected Sir

Subject:- Maintenance of Girls Rest Room

It is our humble request to provide clean
toilets for girls with closed dustbins and to
maintain the stock of sanitary pads in Girls
restroom all the time.

Thank you

Vidya.A
Madhusree.G
Suchithra

Prishya.A

**Proceedings of the Grievance cell
dated on .15.09.2021**

A meeting was conducted by principal & advised the administrative staff to maintain cordial, healthy relationship with students like ventilated rooms, fans and drinking water at the time of university examination in order to solve their problems at the earliest.

[Handwritten signature]
[Handwritten signature]
[Handwritten signature]
[Handwritten signature]
[Handwritten signature]

S. Raju
15/9/21

...
ree Siddaganga First Grad
College of Arts & Commerci
Nelamangala-562 123

13-09-21
problems related to Examination work.

At the time of conducting university
Examination work, for the sake of
Students please provide sufficient
ventilated Rooms, food & drinking
water facility

Name of the Students

Signature

Devika R
Shalini G.S
Harini G
Gagana S
Bhoomika.M
Suchithra
Anusha.m
Anjali-b

Devika R
Shalini G.S
Harini G
Gagana S
Bhoomika.M
Suchithra
Anusha.m
Anjali L

Proceedings of the Grievance cell dated on 06.02.2020

Grievance regarding repairing work of Toilet.

The toilet has been repaired and maintained cleanliness. So the problem has been solved.

B.M.Mal.

L. Channappa
legue

H.S. Prakash
Ch.

Chand

Al Sanyal
PRINCIPAL
Sree Siddaganga First Grade
College of Arts & Commerce
Melamangala-562 123

Repair work of Toilets

7

04/02/2020

with reference to the above subject,
we would like to bring your notice,
that our college toilets are not repaired,
So please take necessary action to
repair toilet.

Thanking you.

Your obedient students

Student Name

Signature

Dhanuja Y.G

Hema.M.

Laxanya.M.

Divyashree.N

Kiran Kumar H.C

CHIRISHA H.C

Premkumar B.W

SAIKANTA SWAMY

Gurunath Patil

Dhanuja Y.G

H.

Kiran Kumar H.C

Chirish H.C

Prem B.W.

Sai

Patil

TO

12/09/2019

The principal
B.S.F.G.C'
Nelamangala

From
Students

B.S.F.G.C' Nelamangala
Respected Sir,

Sub; Regarding to remove faulty
things of the college.

with reference to the above subject
we would like to bring your notice
that in our college, we found some
insufficient (or) faulty bolts, latches &
lights etc, please replace and we are
requesting you to take necessary action
and oblige,

Thanking you.

Durgashree. N
MONISH G
Epattil
Lavanya. M.

Premkumar. B.N.
SHIKANTA SWAMY
Hema. M.
Phanuja. Y.Y



hee
Kavitha
B.N.
S.P.
R.
D.

Proceedings of the cell dated on 26.10.2018

The grievance received by the committee from students regarding drinking water facility in the college campus.

Regarding this issue the problem has been solved by the committee through the Principal by installing water purifier on 07.02.2019 in the college campus.

1. Prakash
2. Laxmi
3. H.S. Prakash
4. Prakash

5) B.M. Malini

6) Komala.NG

Mohand

(7) Krishna <v

Prakash
 PRINCIPAL
 Sree Siddaganga First Grade
 College of Arts & Commerce
 Nelamangala - 562 162

Drinking water facility :-

Drinking water should be kept in both the blocks of our college. Tap water in the part is not so good & hygienic.

Name of the Students

Manjunatha.G
 Chethan.S
 Shivakumar.B
 Shouvik
 Amulya.R
 Nayana M.S
 Kusuma.A.A
 Divya.M.
 Roopashree.G
 Anitha.C
 Bindu.H.N
 Vinay.N
 Manjunath G
 Girish Gowda W
 Jagadeesha.S.H
 Renuka Prabada.S
 HariSh.P.L

Signature

manjunatha.G
 Chethan.S.
 Shiva
 Shouvik
 Amulya.R
 Nayana M.S
 Kusuma.A.
 Divya.M.
 Roopashree.G
 Anitha.C
 Bindu.H.N
 Vinay.N
 Manjunath G
 Girish Gowda W
 Jagadeesha.S.H
 Renuka Prabada.S
 HariSh.P.L

Proceedings of the cell dated on 07.09.2018

The Grievance received by the students which is related to providing ceiling fans to the class rooms.

Regarding this issue the problem has been solved by providing well ceiling fans to each class rooms in the college.

1. [Signature]

2. H.S. Prakash

3. [Signature]

4. B.M. Mal...

5. Kamath. NG

6. Lysal.

Mohand

[Signature]
PRINCIPAL
Sree Siddaganga First Grade
College of Arts & Commerce
Nelamangala - 562 162

3-09-2018.

Regarding Ceiling Fan In the Class Rooms

Please provide ceiling fans in the class rooms for our convenience especially in summer.

Name of the Students

Karthik.C.N
Chandan.K.S.
Basavarajulu.H.R
Rakshitha.N.V
Pushpalatha.A
Vinutha.M

Sandhya.B.N

PAVITHRA.S.U

RADHIKA.H.C

Vasanthakumari.G

Sudhamani.R.

Toivuni Bai T.M

Signature of the Students

Karthik.C.N.

Chandan.S

Basavarajulu.H.R

Rakshitha.N.V

Pushpalatha.A

Vinutha.M

Sandhya B.N

Paulthra.S.U

Radhika.H.C

Vasanthi.G

S

T.

Proceedings of the cell dated on 19.02.2018

The Grievance received by the students regarding cleanliness issues, we have provided dustbins at the required place in the campus and also in toilet to maintain cleanliness and also to keep the classroom clean. Separate dustbins for each classroom are provided.

1. B. M. S.

2. B. M. Mal.

3. Kannada. N. S.

4. P. S.

5. H. S. Prakash

6. L. S.

7. M. S.

M. S. Prakash

PRINCIPAL
Sree Siddaganga First Grade
College of Arts & Commerce
Nelamangala - 562 162

Cleanliness issues in the campus

Here by we are requesting you to provide dustbins in the campus and also to the class rooms for the sake of cleanliness.

Name of the StudentsSignature

Sangeetha. S	
Basavarajali. K.	
Soundarya. S	
Maresha	
veeresh. H	
Shobha. S	
Nalina. C.N	
Nagamani. S	
Dharmalatha. K	
Kusuma. V.	
Haruhitha. C	
Kaveri	
Asha. N	
Mamatha. H.	 Mamatha. H
Lavanya. R.	